



Introduction

At WOUESSI Ltd we believe that Privacy is a fundamental right. This is why we designed the privacy policy below, intended to show you how we collect, use, secure and sometimes distribute some of your personal information acquired when you visit our website. .

It is therefore important that you take time to carefully read through this policy before using our website.

Wouessi limited reserves the right to change this policy at any time.

WHAT INFORMATION DO WE COLLECT?

We collect most of the personal information directly from you when you use our services/ website.

Data may be collected in person, by telephone or electronically and is aimed at understanding our clients, their needs and improving their experience when using our services.

The volume and type of information we collect depends on the way you use our services / website as well as the information you make available to us. Depending on your privacy settings we may obtain the following information:

- The information you make available to us: By using our website/services you provide us with certain personal information which includes your name, telephone contact, email address, postage address where it is necessary and the company/ business name if any.
- Information collected automatically: some information will be collected automatically when you use our website. This information includes your product search history, liked or saved products, any interactions with our service (information relating to the query and date of interaction may be saved), your IP address as well as your location as and when it is enabled on your device. Additionally information may be collected automatically through use of cookies from our website but you have the right to make modifications to the information we are allowed to collect or you can reject the cookies wholly.

HOW DO WE USE YOUR

INFORMATION?

Kigali - Rwanda | Info@wouessi.com



We limit the collection and use of your personal information to the minimum we believe is necessary to deliver a superior service to you. We are able to do this by using your personal information in the following ways:

- We use the information we collect to personalize your experience when you access our Services/website. This is made possible because the collected information enables us to have a better understanding of your needs vis a vis the services we provide.
- We use the information to contact you in regard to your account especially in case of any problems or disputes.
- To aid the government in its mission to identify people who need support (including financial support) by collecting information relating to your social standing.
- To help us improve and maintain our services.
- We use the information to create and provide new services designed to enhance your experience with us.

DO WE EVER DISCLOSE YOUR INFORMATION TO THIRD PARTIES?

We do not disclose any of your personal information to third parties outside Wouessi Ltd company family, except in the following circumstances:

- When we have your consent to make any such disclosure to a third party. Remember that your consent will have to be explicitly given by you otherwise it will not be valid. Your SILENCE will not be considered consent.
- Where we have a legal obligation to disclose any information which might include some of your personal information we collected

COMMUNICATIONS

We may use your Personal Information to contact you with newsletters. You may at any time revoke or unsubscribe to these promotional materials by clicking the unsubscribe button at the bottom of such materials. The Communications section is for businesses that may contact users via email (email newsletters) or other methods.



HOW DO WE KEEP YOUR INFORMATION SECURE?

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect. The safety measures in place are as follows:

WHAT HAPPENS IN CASE OF A DATA BREACH?

We have designed our website to ensure the safety of your information at all time. However we recognize that there is need to have clear safety measures in place to be followed in case of any security breaches.

We shall have a duty to inform you within a reasonable time of any data breach as and when it may arise.

We shall also provide you with clear options available to you depending on the nature of the breach so as to ensure safe recovery of your data and account with the least inconvenience to you.

WHAT ARE YOUR RIGHTS REGARDING THE PERSONAL INFORMATION COLLECTED?

Under this policy you have the following rights:

- You have a Right to access your personal information so to be able to make changes, update and even delete any of your information.
- You have a right not provide certain information even though it may be necessary for you to use our services.
- Where you do not wish to receive emails or notifications from us or want to stop receiving them, you have the right to freely opt out at any point in time by notifying us of your intention to do so.
- At any time where you no longer feel interested in our services, you have a right to delete your account along with your personal information.